

WELCOME



Dr Mark Vucak

Dr Vucak Specialises in Plastic and Reconstructive Surgery. He has been in practice in Townsville and surrounding areas for over 14 years.



Dr Ian Tassan

For over 10 years in Townsville, Dr Tassan has been practicing Plastic and Reconstructive Surgery in the Private and Public sectors.

Your care is our priority and we would like to welcome you to our Practice. Our aim is to provide you with the best of care in a comfortable, caring environment.

This brochure is provided to help you understand certain aspects of our practice that are often taken for granted. Please take time to read the information supplied. Should you have any further queries, please ask one of our reception team to direct your enquiry.

Queensland Plastic Surgery offers two Plastic Surgeons for management of your care. Both Dr Vucak and Dr Tassan are current members of the Australian Society of Plastic Surgeons.

QPS TEAM

Our dedicated, experienced staff are here to ensure every aspect of your surgery is as painless as possible, so you can concentrate on recovery and enjoying the **new** you.

Paula is our Practice Manager and Cosmetic Consultant and has worked at Queensland Plastic Surgery for the past 7 years. Her wealth of experience ensures that you are well informed about all areas of your surgery from preparation leading up to surgery, the surgical procedure and recovery afterwards. You may also meet Barb who is one of our Consultants, working closely with Dr Ian Tassan.

Our lovely Reception staff, Angela and Bree will welcome you with their friendly smiles on arriving for your first consultation and arrange any further appointments you may require leading up to surgery and post-operatively.

Our Nurses, Cathy and Michelle will take care of you post-operatively and answer any questions you may have during your recovery phase.

Leola and Leah are our efficient Accounts team and will answer any enquiries you may have regarding payment of fees for your surgery.

The Staff at Queensland Plastic Surgery pride themselves in making sure your Cosmetic Surgery experience with us is a positive and rewarding one. We Look Forward To Meeting You.

PLASTIC AND COSMETIC SURGERY

Plastic Surgery is a field of Specialist Medicine that covers all areas of Surgery including Microsurgery, Hand, Reconstructive and Skin Cancer Surgery as well as Cosmetic Surgery.

OUTLYING AREAS

Dr Vucak regularly visits Cairns, Mackay and Rockhampton on a monthly basis. Dr Ian Tassan visits Mount Isa on a six weekly rotation.

The practice of Plastic Surgery requires mutual understanding, respect and confidence. We will strive to offer you the highest standards of medical care and confidentiality. If you have any questions, please ask Dr Vucak, Dr Tassan or one of our team members.

APPOINTMENTS

Appointments can be made by telephone are scheduled 30 minutes apart, depending on the nature of the discussion.

Consultations take place at the Cairns Pier, Mezzanine level.

Surgeries are performed at the Cairns Day Surgery, level one, Corner of Grafton and Florence Streets.

Initial Consultation: \$136.00

*Consultation for Cosmetic Surgery does not qualify for a Medicare rebate.

**Your Private Fund does NOT supply a rebate for Consultation fees.

FEES FOR SURGERY

The Australian Medical Association supplies guidelines for most of our surgical fees. There is often a substantial gap between our fees charged for Surgery and your rebates from both Medicare and your Private Health Fund. An estimation for your Surgery fees can be supplied at the time of booking, if required.

Cosmetic Surgery does not attract rebate from Medicare, unless the procedure is deemed medically necessary and has been referred by the patient's GP.

Cosmetic Surgery fees are paid two weeks prior to Surgery and have a separate fee structure.

We accept cash, cheque, EFTPOS and all major debit and credit cards.

Direct transfer details can be provided for Surgical pre-payments.

Payment of Consultation fees is required on the day of your Consultation.

Dr Mark Vucak

M.B., B.S., (W.A.), F.R.A.C.S.

Reconstructive Plastic Surgeon

Dr Ian Tassan

M.B., C.H.B(U.C.T), F.C.S.(S.A.), F.R.A.C.S

Reconstructive Plastic Surgeon



QUEENSLAND
PLASTIC SURGERY

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QUEENSLAND
PLASTIC SURGERY

Patient Information

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